Emergency Preparedness Compliance 2010

Learn from the leaders *only* at the

2010 Annual Emergency Preparedness Conference

Washington, DC
April 8-9, 2010

Pre-conference on April 7, 2010

2010 event at 2008 prices!
A great value compared to other conferences!



The Joint Commission

Joint Commission Resources

www.jcrinc.com

For more information, please call us toll free at 877.223.6866.

Prepare.

You can never be too prepared for emergencies

Despite continuous revisions to your emergency preparedness plan, that nagging uncertainty lingers – when disaster hits, will your plan perform? Are staff members familiar with the plan and trained to execute it? Can you handle patient surges? How long can you function without essential services?

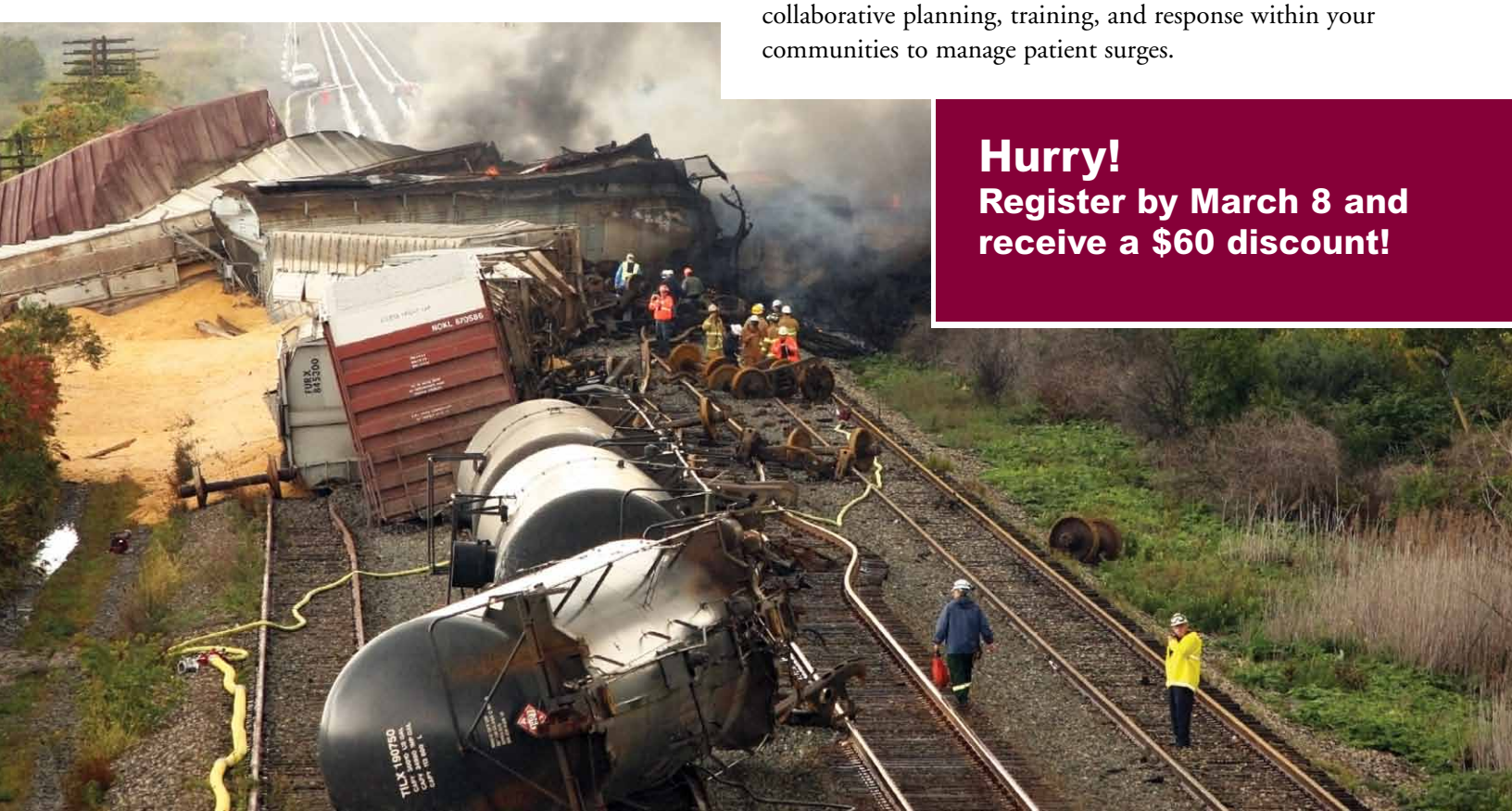
Turn these concerns into actionable strategies when you attend the sixth annual Emergency Preparedness Conference. Based on requests from emergency management professionals, this year's event focuses on best practices for ***meeting and successfully maintaining compliance with The Joint Commission standards*** and the challenges related to emergency preparedness.

Improved compliance leads to better performance

Whether you are facing a minor situation or are hit by a devastating disaster, this "can't miss" conference will advance your emergency preparedness efforts in two ways.

First, you'll learn proven emergency planning methodologies which are embedded in The Joint Commission standards. In a recent Department of Health and Human Services report, Joint Commission standards were cited as a catalyst for U.S. hospitals being significantly better prepared for disasters and public health emergencies now than they were in 2001 *(Hospitals Rising to the Challenge: The First Five Years of the US Hospital Preparedness Program).*These standards are integrated throughout the conference and presented in person by The Joint Commission professionals who develop, interpret, and survey emergency standards for thousands of health care organizations across the country.

Next, you'll learn how to incorporate best practices shared by health care practitioners who've emerged from catastrophic situations with unparalleled insight into how to strengthen emergency planning. Listen to case studies from uniquely qualified experts as they share their thoughts on what plan elements should be revised and updated, helping you to accelerate change in your own emergency planning process. You'll also receive assistance in identifying opportunities for collaborative planning, training, and response within your communities to manage patient surges.



Hurry!
Register by March 8 and receive a $60 discount!



- Receive goal-oriented direction on how to use The Joint Commission standards as a planning tool
- Gain practical advice from practitioners who've successfully emerged from disastrous events with fresh perspectives
- Test your emergency readiness by comparing your plan with existing standards and real events that address mitigation, preparedness, response, and recovery
- Take home valuable checklists, worksheets, and other tools to positively accelerate your emergency planning process

Who should attend?

When disaster strikes, your entire organization must respond swiftly and professionally. Send a team to broaden learning; earn a team discount when you send three or more members from your hospital or system.

Presentations are ideal for Directors and Managers of Disaster Planning, Emergency Preparedness, Emergency Department, Patient Safety, Risk Management, Security, Buildings/Facilities, Infection Control, Community Health, and Public Health.

Critical content is also geared to C-suite decision-makers such as Chief Operating Officers, Chief Safety Officers, Chief Compliance Officers, Chief Nursing Officers, Chief Quality Officers, and Chief Medical Officers.

Put your plan to the test

Want to test how your emergency preparedness plan performs? The conference features three scenario workshops led by staff from The Joint Commission. During these workshops, you'll gain immediate and constructive feedback on whether your answers meet The Joint Commission emergency preparedness standards.

Visit our exhibit area

We are featuring an exhibit area at this year's conference to provide timely information and stimulate conversations between provider organizations and vendors. There are dedicated exhibit hours built into our agenda, allowing ample time for you to meet with exhibitors and discover what is new and innovative in the emergency services industry.

For more information about the exhibit area, including viewing the floor plan, please visit www.jcrinc.com. For information about becoming an exhibitor, please contact Kathy Atkinson at 630-268-7479 or jcrsponsorships@jcrinc.com.

Respond.

Innovate.

Day One Agenda: The Big Picture in Readiness

Thursday
April 8, 2010
8 a.m.-4:30 p.m.

Opening and Welcome: ***Rising to the Challenge - A Look at the Current State of Preparedness Efforts***
Robert A. Wise, MD, Vice President, The Joint Commission

Plenary: ***Disaster Medicine - Ethical and Legal Considerations When Resources are Scarce***
Anna Pou, MD, Stanley S. Scott Cancer Center, Louisiana State University, School of Medicine at New Orleans

Keynote: ***National Disaster Medical System - The Mission to Improve Response***
Kevin Yeskey, MD, Deputy Assistant Secretary, Director, Office of Preparedness and Emergency Operations, U.S. Department of Health and Human Services

Plenary: ***Return on Investment - National Disaster Medical System Participation***
Ken Bishop, Disaster Management Coordinator, North Carolina Baptist Hospital

Lunch and Learn
Exhibit Hall and Poster Presentations - Yale New Haven

Plenary: ***DC Metro Crash - Community Planning with Health Care Providers/Success Factors***
Daniel Kaniewski, Deputy Director, George Washington University Security Policy Institute

Plenary: ***Emergency Plan Implementation for DC Metro Crash***
Susan Eckert, Director, EROne Institute for Innovation & Nursing Readiness, Washington Hospital Center

Plenary: ***H1N1 (Swine Flu) - A Wake-up Call for Pandemic Preparedness***
Patricia Bray, MD, MPH, Medical Officer, Office of Occupational Medicine, OSHA
George Contreras, President, The GWC Group, LLC and Paramedic, St. Vincent's Hospital

Speakers and topics may vary due to unforeseen circumstances.

4:30-6:30 p.m.
in the exhibit hall

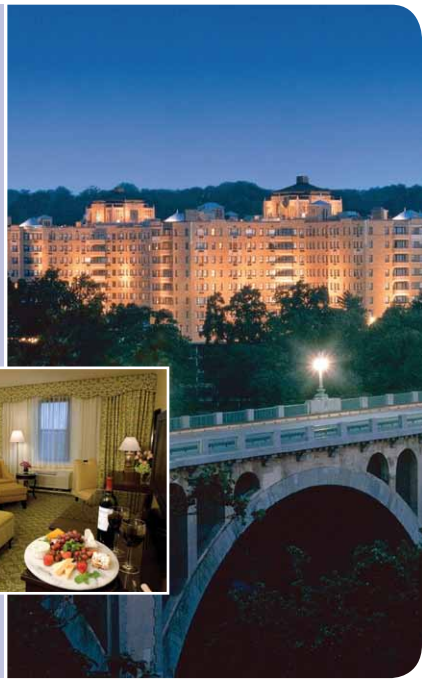
Visit our reception, see what's new, chat with vendors, and learn from innovative poster presentations.

Enjoy DC while attending the conference

Take time during your visit to explore DC's historic monuments, lively music scene, hip theaters and galleries, and local cuisine. For a list of events occurring in the cherry blossom capital in mid-April, visit washington.org/visiting.

Conference location: a four-diamond luxury hotel
The Omni Shoreham Hotel has played host to presidents, world leaders, and inaugural balls, making it a true historic Washington landmark. Offering a resort atmosphere, this grand hotel is nestled on 11 acres in picturesque Rock Creek Park in northwest Washington and is only steps away from the National Zoo.

Omni Shoreham Hotel
2500 Calvert Street NW
Washington, DC
202-234-0700
Room Rate: $239 Single/Double
Request The Joint Commission special rate (subject to availability) when you make your reservation.
Cut-off Date: March 15, 2010





Day Two Agenda: Drill Down into Best Practices

Friday
April 9, 2010
8 a.m.-4:15 p.m.

The second day provides a choice of three tracks so you can choose the learning opportunities best suited to your needs.

Morning Tracks	TRACK A Utilities and Patient/Clinical Support Services	TRACK B Communication and Resources	TRACK C Safety and Security
	1A *Water Main Break: Planning for Evacuation* Elizabeth Corneliuson, RN, MS, COHN-S, HEM, Froedtert Hospital, Milwaukee, WI	**1B *Mobile Pharmacy*** Amanda Fuller, PharmD, SNS, CRI and CHEMPACK Coordinator, State of North Carolina, Raleigh, NC	**1C *Managing the Surge of Patients from Grennon Stadium*** Michael Flanagan, BS, MPA, Director of Security Management, Norwood Hospital, Norwood, MA
	2A *Water Emergency Plan: State of Wisconsin Response* Dennis Tomczyk, Director of Hospital Preparedness, Wisconsin Division of Public Health, Madison, WI	**2B *Election Night Contingency Planning*** Leslee Stein-Spencer, RN, MS, EMS, Chicago Fire Department, Chicago, IL	**2C *What Do I Do if No One Knows What To Do? Haz Mat Training*** David Wojs, Emergency Preparedness Specialist, Lehigh Valley Health Network, Allentown, PA
	3A *Formula for Emergency Management Integration* Marla Kendig, MS, CEM, CIH, Manager, Emergency Management & Fire Safety, Mayo Clinic, Rochester, MN	**3B *Recipe for Calm During a Crisis*** Ed Jordan, RN, MN, Quality Management Department, LSU Bogalusa Medical Center, Bogalusa, LA	**3C *Caring for Your Staff: A Critical Element of Disaster Response*** Becky Hauserman, RN, MSN, CLNC, EMT-1, Asst. Emergency Program Coordinator, St. Rita's Medical Center, Lima, OH
	Lunch and Learn: ***The Italian Emergency Management System Experience*** Guido Bertolaso, MD, Head of the National Civil Protection Department - Presidency of the Council of Ministers **Exhibit Hall and Poster Presentations - Yale New Haven**		
Afternoon Tracks	**TRACK A** Workshop Scenarios	**TRACK B** Workshop Scenarios	**TRACK C** Workshop Scenarios
	4A *Multiplicity, Chaos, then…Triage* Traci Foster, RN and David Milen, PhD, St. Margaret Mercy Hospital, Hammond, IN	**4B *Ice Storm*** Scott Janssens, RRT, MBA, CMRP, Director, Materials Management & Safety, Heywood Hospital, Gardner, MA	**4C *Mutual Aid to the Rescue: Hospitals Help Hospitals, Dirty Bomb Scenario*** Ed Tangredi, MHA, ACHE, Director of Emergency Management, White Plains Hospital Center, Nyack, NY
Speakers and topics may vary due to unforeseen circumstances.	**5A *Workshop Scenarios*** **Leader:** Katherine Grimm, MPH, System Director, Emergency Preparedness, HealthEast Care System, St. Paul, MN	**5B *Workshop Scenarios*** **Leader:** Lynn Bergero, MHSA, Project Director, Division of Standards and Survey Methods, The Joint Commission, Oakbrook Terrace, IL	**5C *Workshop Scenarios*** **Leader:** Mike Chisholm, Life Safety Code Specialist, The Joint Commission, Oakbrook Terrace, IL

Corporate sponsors

The Joint Commission and Joint Commission Resources/Joint Commission International value the relationships shared with corporate sponsors. Through support in the form of unrestricted grants, corporate sponsors provide an important means for enriching the content and quality of our products and services. For further details about opportunities for corporate sponsorship support, please contact Kathy Atkinson at 630-268-7479 or jcrsponsorships@jcrinc.com.

Expert faculty, sharing best-in-class ideas



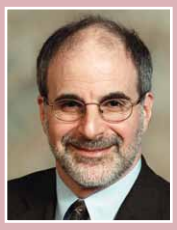
Anna Pou, MD
Stanley S. Scott Cancer Center, Louisiana State University, School of Medicine at New Orleans
Dr. Pou analyzes the delicate boundaries of accountability for physicians and nurses during disasters.



Daniel Kaniewski
Deputy Director, George Washington University Security Policy Institute
Mr. Kaniewski uses the 2009 DC metro crash as a prism to examine successful health care and community planning.



Susan Eckert
Director, EROne Institute for Innovation & Nursing Readiness, Washington Hospital Center
Ms. Eckert describes the emergency response during the worst subway train accident in the history of DC's transit authority.



Robert Wise, MD
Vice President, The Joint Commission
Dr. Wise delivers a realistic assessment and update on emergency readiness and compliance in today's hospitals.



Guido Bertolaso, MD
Head of the National Civil Protection Department — Presidency of the Council of Ministers
Dr. Bertolaso describes the coordination of prevention interventions in relation to European and international events in the interest of civil protection.

In appreciation

Thank you to our poster session sponsor: Yale New Haven Center for Emergency Preparedness and Disaster Response

To apply for a poster presentation for the 2011 conference: For details on abstract and poster requirements and how to submit an application, visit **www.yalenewhaven.org/emergency.**

Center for Emergency Preparedness and Disaster Response
YALE NEW HAVEN HEALTH

Call for 2011 proposals

We are currently seeking proposals for our 2011 Annual Emergency Preparedness Conference, highlighting new and innovative processes, technologies, techniques, and tools for emergency planning. To submit your proposal, visit www.jcrinc.com.

Pre-conference

2010 Emergency Management Update: The Challenging Standards

Registration: 7–8 a.m.
Program: 8 a.m.–4 p.m.
April 7, 2010
Omni Shoreham Hotel, Washington, DC

Plan to attend this convenient pre-conference to focus on current Joint Commission Emergency Management initiatives at an advanced level.

- Understand key changes to the Emergency Management standards for 2010
- Develop strategies to successfully meet these standards and their related challenges
- Assess your organization's adoption of collaborative planning with other health care entities
- Create advanced solutions to enhance compliance and drive the highest level of preparedness for any potential threat

Who should attend?
The pre-conference is ideal for executives leading emergency preparedness initiatives within their hospitals and health systems as well as hands-on professionals who implement The Joint Commission standards and emergency operation plans.

Continuing Education Credit: This program is awarded 6.5 contact hours.

Free CD for pre-conference attendees!
Environment of Care® Crosswalk: A Comparison of The Joint Commission 2010 Environment of Care, Emergency Management, and Life Safety Standards for Hospitals with OSHA, NFPA, EPA, and Other Regulations (a $149 value)

Accompanied by a guidebook with tips on how to best use the crosswalk



Register Now! *(One registration form per person. Photocopies are acceptable)*

Event	Early Bird Fee*	Team Fee**	Regular Fee
○ **PRE-CONFERENCE #EDU1019CDJ April 7, 2010**	○ $319/person		○ $395/person
○ **MAIN CONFERENCE #EDU1020CDJ April 8-9, 2010**	○ $689/person	○ $629/person	○ $749/person

***Early Bird** – Payment must be received by March 8, 2010.*
***Team** – Teams of 3 or more attendees must be from the same organization and register at the same time. Discounts cannot be combined.*

Select which track sessions you will attend: *Choose one session in each time slot on April 9*

Time Slot	Track A	Track B	Track C
8 a.m.	○ **1A** Water Main Break: Planning for Evacuation	○ **1B** Mobile Pharmacy	○ **1C** Managing the Surge of Patients from Grennon Stadium
9:20 a.m.	○ **2A** Water Emergency Plan: State of Wisconsin Response	○ **2B** Election Night Contingency Planning	○ **2C** What Do I Do if No One Knows What To Do? Haz Mat Training
10:50 a.m.	○ **3A** Formula for Emergency Management Integration	○ **3B** Recipe for Calm During a Crisis	○ **3C** Caring for Your Staff: A Critical Element of Disaster Response
1 p.m.	○ **4A** Multiplicity, Chaos, then…Triage	○ **4B** Ice Storm	○ **4C** Mutual Aid to the Rescue: Hospitals Help Hospitals, Dirty Bomb Scenario
2:15 p.m.	○ **5A** Workshop Scenarios	○ **5B** Workshop Scenarios	○ **5C** Workshop Scenarios

Four easy ways to register

1. ***Online:*** www.jcrinc.com
2. ***Fax:*** completed registration form with credit card information to 888-205-2380
3. ***Phone:*** 877-223-6866 from 8 a.m.-8 p.m. EST, Monday-Friday
4. ***Mail:*** completed registration form and check or credit card information to:
   Joint Commission Resources, Inc., 16353 Collections Center Dr., Chicago, IL 60693

Method of payment

Payment must accompany the completed registration form. Registration forms received without payment will not be processed until payment is received.

○ Check *(make payable to Joint Commission Resources or JCR)*

○ MasterCard ○ Visa ○ American Express

CARD NUMBER _____ EXPIRATION DATE _____

CARDHOLDER'S NAME _____ CARDHOLDER'S TELEPHONE _____

CARDHOLDER'S SIGNATURE _____ TOTAL AMOUNT _____

NAME _____ CREDENTIALS _____

TITLE _____

ORGANIZATION _____

STREET ADDRESS _____

CITY _____ STATE _____ ZIP _____

TELEPHONE _____ FAX _____

E-MAIL _____

○ Yes, I would like to receive e-mail updates. ○ Check here if you are a current CSR member.

Is your organization accredited by The Joint Commission? ○ Yes ○ No

Type of organization:

○ Hospital ○ Network ○ Behavioral Health Care ○ Ambulatory Care
○ Home Care ○ Consulting ○ Long Term Care/Assisted Living
○ Other: _____

Video proceedings on demand!

Bring the conference's bright ideas back to your team – get 26 hours of presentation content on demand for one low price. Receive continuing education credits through convenient, on-site education.

Complete proceedings, conference
Emergency Preparedness Compliance: 2010
Program Code #EDUVA1020

Complete proceedings, pre-conference
2010 Emergency Management Update: The Challenging Standards
Program Code #EDUVA1019

Visit www.jcrinc.com/Virtual-Events for information on ordering, pricing, and discounts for multiple users within your organization.

Americans with Disabilities Act

If you require any of the auxiliary aids or services identified in the Americans with Disabilities Act in order to attend this Joint Commission Resources program, please call **630-792-5425** or write to the Department of Education, Joint Commission Resources, One Renaissance Blvd., Oakbrook Terrace, IL 60181.

Substitutions, transfers, and cancellation policy

Registration is nontransferable between JCR education programs due to variability in program sponsors. If you find that you cannot attend, you may send an alternate in your place. Please send us the alternate's full name, title, credentials, address, phone, and e-mail address. In the event of a cancellation, your registration fee, less a $100 processing fee, is refundable if written notice of cancellation is faxed no later than March 8, 2010. All alternate or cancellation information should be sent to **630-792-5423**. Refunds will not be issued for cancellations received after this date or for any no shows.

JCR reserves the right to cancel or reschedule a program due to unforeseen circumstances. If a program must be cancelled, the registration fee will be refunded in full to each registrant. You may verify current program status on our web site or by calling JCR Customer Service at **877-223-6866**. Neither JCR nor The Joint Commission is responsible for a registrant's travel expenses in the event a program is cancelled. Participants are encouraged to purchase refundable tickets in case a program is cancelled or rescheduled.

Suggested attire: business casual

Due to the variation in meeting room temperatures and personal preferences, we recommend that you dress in layers for your comfort.

Earn continuing education credits

Joint Commission Resources is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians. Joint Commission Resources takes responsibility for the content, quality, and scientific integrity of this CME activity. Joint Commission Resources designates this educational activity for a maximum of 13 *AMA PRA Category 1 Credit(s)*™. Physicians should only claim credit commensurate with the extent of their participation in the activity.

Joint Commission Resources is also accredited as a provider of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation.

Joint Commission Resources designates this continuing nursing education activity for 13 hours.

Joint Commission Resources is authorized to award 13 hours of pre-approved Category II (non-ACHE) continuing education credit for this program toward advancement or re-certification in the American College of Healthcare Executives. Participants in this program wishing to have the continuing education hours applied toward Category II credit should indicate their attendance when submitting application to the American College of Healthcare Executives for advancement or re-certification.

Provider approved by the California Board of Registered Nursing, provider number CEP 6381 for 13 contact hours.

Summary of applicable hours: ACCME, ANCC, ACHE, California Board of Registered Nursing: 13 hours.

Full attendance at every session is a prerequisite for receiving full continuing education credits. If a participant needs to leave early, his or her continuing education credits will be reduced.

Joint Commission Resources

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Oak Brook, IL 60523-2082

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Joint Commission Resources (JCR), a not-for-profit affiliate of The Joint Commission, is the official publisher and educator of The Joint Commission.

JCR is an expert resource for health care organizations, providing consulting services, educational services, and publications to assist in improving quality and safety and to help in meeting the accreditation standards of The Joint Commission. JCR provides consulting services independently from The Joint Commission and in a fully confidential manner.

Please visit our web site at www.jcrinc.com.

You can't afford to miss:

Emergency Preparedness Compliance: 2010 Annual Emergency Preparedness Conference

Washington, DC

April 8-9, 2010

Arrive early for pre-conference insights:

2010 Emergency Management Update: The Challenging Standards

April 7, 2010

Prepare. Respond. Innovate.